

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 20, 2023	Name of Inspector: Douglas Crust
Inspection Type: Routine Inspection	
Licensee: Southbrook Retirement Inc. / 400 Ray Lawson Boulevard, Brampton, ON L6Y 4G4 (the “Licensee”)	
Retirement Home: Southbrook Retirement Community / 400 Ray Lawson Boulevard, Brampton, ON L6Y 4G4 (the “home”)	
Licence Number: T0590	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the “RHA”).

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p>24. (5) The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <ul style="list-style-type: none"> (i) the loss of essential services, (ii) situations involving a missing resident, (iii) medical emergencies, (iv) violent outbursts;
<p>Inspection Finding</p> <p>There was no evidence of testing of the listed components of the emergency plan in 2022. In addition, the arrangements for transportation of the resident in the event of an emergency impacting the Home were inspected and found not to be current. The Licensee failed to meet the requirements to test certain parts of the emergency plan annually and to maintain current arrangements with community partners.</p>
Outcome

The Licensee submitted a plan to achieve compliance by February 16, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident’s substitute decision-maker.
2. The prescribed person if there is a person prescribed for the purpose of this paragraph.

Inspection Finding

The inspector reviewed a sample of resident care files and found that the plan of care for one resident was not approved by the resident or their substitute decision maker and an approved person on behalf of the Licensee, as prescribed. The Licensee failed to ensure that all resident plans of care had been approved as required.

Outcome


The Licensee must take corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

<p>Signature of Inspector</p> 	<p>Date</p> <p>February 15, 2023</p>
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